

# GET GOING ON THE SENIOR VAN

RFTA NOW SCHEDULES ALL SENIOR VAN RIDES!

To schedule a ride, call: **(970) 384-4897**

## RIDE AVAILABILITY:

Monday – Friday • 8:00 a.m. – 4:30 p.m.

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- Schedule a ride up to 14 days and no later than 24 hours in advance.
- The Senior Van office is open Monday–Friday 8AM–5PM. You can leave a message at any time regarding your scheduling request. When you call, please be prepared to give the following information:
  - *Your name, address and phone number*
  - *Address of your destination*
  - *Time of your appointment or time you wish to arrive*
  - *Return time for each trip*
- The night before your ride you will receive an automated call from RFTA confirming the details of your ride(s).
- If you need to adjust your schedule or cancel your ride, please call RFTA as soon as you know of the change.

If RFTA is not able to fulfill your request, please call Senior Services, (970) 920-5432, and we will do our best to assist you with other transportation options.