

# IN UNCERTAIN TIMES, CONNECT WITH PITKIN ALERT!

**What is it?** When there is a major weather event, power outage, wildfire, traffic incident or other emergency, PitkinAlert keeps the community informed. This automated notification service sends messages about emergencies and important community occurrences in your area. The system uses traditional listed landlines, and you may also enter additional contact methods, such as cell phones, business phones, and email. The information you enter is protected and will not be used for any other purpose. PitkinAlert is a joint effort of: the Pitkin County Sheriff's Office, along with the Aspen Police Department, the Basalt Police Department, the Snowmass Village Police Department, Aspen Ambulance District, Aspen Fire Protection District, Roaring Fork Fire & Rescue Protection District, and the Carbondale & Rural Fire Protection District.



## How to sign up:

- Go to [PitkinAlert.org](https://PitkinAlert.org) and click where it says **“Sign up”**
- Follow the prompts to fill in your name and create a username and password.
- You can also call 970-429-6183 for help signing up. You will be asked to leave a message and someone will call you back.
- Once in, you will be prompted to verify, or add, your name and address information. Then you can create new (or edit existing) Delivery Methods, Subscription Categories and any Special Needs Information you'd like to include.
- If you already have an account, you can sign in to check your subscriptions and contact methods

**Important Note:** A few years ago the database failed and eliminated some users' email and password. If you have difficulty signing in, please go back to the top of the page and create a new account by clicking the 'sign up' link. If you then get a 'this email is already in use' message, try a different email or call our help line. Sorry for the inconvenience.

**Delivery Methods** You may choose to receive PitkinAlerts via email, text, cell phone call, home phone call or on the Everbridge app. Note: only 'Emergency' alerts will place a phone call, all other alerts are only delivered via email, text or app.

**Subscription Categories** These allow you to choose the type of alerts, and the area of the alerts, you'd like to receive.

- **Emergency Alerts** - Emergency Alerts are available for the following areas: Aspen, Snowmass Village, Woody Creek/Lenado, Basalt/El Jebel, Frying Pan, and the Crystal Valley. You may subscribe to whichever geographic areas interest or impact you.
- **Community Alerts** - Non-emergency information including, but not limited to: public health, special events, power outages, parking, prolonged street closures, snow tows, avalanche mitigation, etc. These can include traffic alerts, weather alerts, airport alerts, school alerts, business alerts, and press releases.

## SPECIAL NEEDS REGISTRY

In the 'My Information' column you may choose to let emergency responders know of any needs you may have. If you're on the list, responders can contact you, if possible, during an emergency to provide specific attention.

### The categories include:

- |  |                            |
|--|----------------------------|
| • Deaf and Hard of Hearing             | • Wheelchair/Mobility      |
| • Visual Disabilities                  | • Psychiatric Disabilities |
| • Communication and Speech Limitations | • Oxygen tank*             |
| • Cognitive Disabilities               | • Dialysis*                |
|  | • Refrigerator Meds*       |
- \* Likely power-dependent